

# FY 2018 Accomplishments



## Best of the Desert

St. Mary Medical Center, once again, has been voted as the regions' "Best of the Desert" for hospital and healthcare services. Our Urgent Cares were also recognized as the best, while our new home health agency, St. Mary High Desert Home Health received the same accolades. St. Mary has ranked the top Medical Center every year the voting has been conducted.



## Marilyn Drone, Interim Chief Executive, Honored By Today's Woman

Our own Marilyn Drone, Interim Chief Executive, was selected and honored by Today's Woman, a local organization recognizing achievements for women in the High Desert. She was named in the Excellence in Health and Wellness category and was also cited as a mentor and example to all women in the Victor Valley.

## Mother Baby Unit Executive Director, Rosa Ortega Honored

Rosa Ortega, our Executive Director of the Mother Baby Unit was honored and recognized by the Diocese of San Bernardino and named the recipient of the prestigious Florence Nightingale Award. Rosa's selection noted her compassion and commitment to Excellence. These attributes reflect the qualities of the rewards namesake — a passion for providing the best care, supporting life, and advocating for the vulnerable.



## Gala Raises \$385,000

The 2018 St. Mary Gala achieved a record year, raising more than \$385,000. We were able to purchase 16 Panda Warmers to care for nearly 2,000 babies born at the hospital each year.

## 2018 Statistics:

- Employees: 1,689
- Medical Staff: 435
- Licensed Beds: 212
- Inpatient Discharges: 14,091
- Outpatient Discharges: 137,039
- Average Daily Census: 180
- Emergency Department Visits: 91,050
- Births: 1,866
- Inpatient Surgery: 3,144
- Outpatient Surgery: 4,264

## Urgent Care

St. Mary High Desert Urgent Care successfully opened for business on January 3 on the hospital campus and cared for nearly 16,000 patients throughout the year. The new urgent care can be accessed by the new entrance on campus, allowing patients to easily enter west-bound on Highway 18.

## St. Mary High Desert Home Health

St. Mary has extended its services to include home health; a personal, one-on-one service offered by a clinician in the comfort of a patient's home.

## St. Mary High Desert Imaging

St. Mary High Desert Imaging Center held a ribbon-cutting and open house after successfully opening for business on June 12. The center sees an average of 1,500 patients each month.

## New MRI Building

Our new MRI building (built in Wisconsin) was delivered and installed in late June. Shortly thereafter, our new additional MRI Magnet was also delivered and installed. The new, modern MRI building includes an RF Shield, equipment room, scanning and staging area. The new MRI is helping to decrease scan wait times and improve patient throughput.

## Comprehensive Care Clinic

A high-risk patient clinic to provide personalized, hands on care for its sickest patients opened at the St. Mary campus in April. This clinic provides patients with a comprehensive treatment plan, knowledge and tools to help manage their conditions for better outcomes and lower costs, reducing unnecessary hospital and emergency room visits.



## Stroke Receiving Center

ICEMA (Inland Counties Emergency Medical Agency) designated St. Mary as a stroke receiving center in December making us the first in the High Desert community.

## 6 New Services

- Mobile clinic in Lucerne Valley
- Dental and legal services in Apple Valley clinic
- New urgent care on hospital campus
- Human trafficking grant
- Mental health and addiction grant
- Health careers for 353 students

# 2018

A HEALTHIER HIGH DESERT

**We provided \$48.3 million in community benefit investments averaging \$4 million per month**

**Staff provided 27,286 clinical encounters**

**Clinics and mobile health vans provided 15 days of service per week in seven locations**

**3,875 mental health encounters provided by hospital and substance recovery partner, a 23% increase over last year**

**1,956 clinic encounters with unique patients**

**525 5<sup>th</sup> grade students engaged in Wellness For Youth program in 5 schools**

